



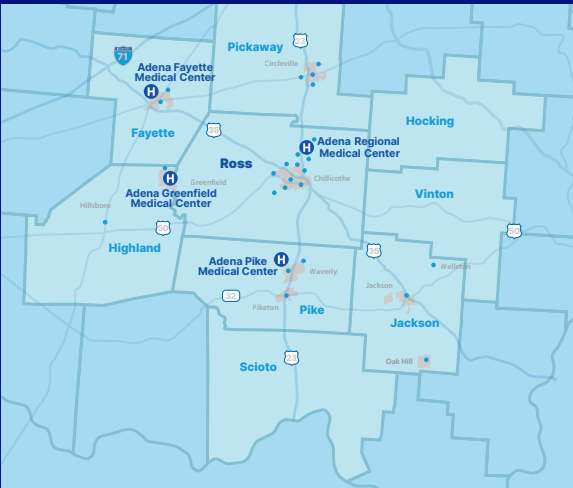
**We do
what we
love,
so you
can too**

A history of caring for our communities

Since our founding in 1895, Adena Health has had one primary goal: serve the people who call our nine-county region home.

Adena is an independent, not-for-profit, and locally governed health care organization. Together with our more than 3,300 providers and caregivers, we are committed to delivering on our mission—'called to serve our communities'—by providing high-quality care, improving community health and wellness, and serving as a regional economic catalyst. **Every day we do what we love, so you can, too.**

From our humble roots as a small hospital building in downtown Chillicothe, to now a regional health system of more than 40 locations, we're driven to achieve our vision of being our region's most trusted partner in health care. Whether it is on the sidelines of the local high school football game, at the board meetings of community organizations, in the emergency department, operating room, or your local doctor's office, we are your friends, family and neighbors – caring proudly for our friends, family, and neighbors.





Get to know Adena Health

People in service area	368,000
Employees	3,399
Employed physicians and APPs	404
Inpatient Beds	341
Locations	40
Hospitals	4

2024 by the numbers

Patient encounters	3,770,000
Lab tests completed	2,900,000
Physician office visits	651,000
Outpatient visits	649,000
Foundation dollars given back	\$403,330
Urgent care visits	92,000
Emergency department visits	76,000
Surgical cases	9,000
Community engagement hours	1,500
Babies delivered	1,100



Our culture

Adena Health caregivers are dedicated to serving patients and striving to make a true difference in people's lives and in the community in which they live and work. Our culture is one in which diversity is valued and quality of life is enhanced within an engaging and supportive environment where contributions are recognized and rewarded.

Every day, we work to build a close-knit environment for our team that evokes our key values of **compassion, excellence, integrity,** and **trust**. We know our greatest asset is our staff and because of that, we've invested in new opportunities for workforce development and education. Not only are these efforts leading to successes and even growth, the global firm Gallagher recognized Adena as a 2024 Best-in-Class Employer.

**Caregiver turnover for 2024 was 10.08%
vs. national benchmark of 18.2%**

**Physician turnover for 2024 was 5.24%
vs. national benchmark of 11.5%**

**778 employees
hired in 2024**





Quality care and services

From primary, urgent, and emergency care, to specialty services such as orthopedics and sports medicine, heart and vascular care, pediatrics and women's health, and oncology services, we're committed to providing our region with high-quality care close to home. As a testament to this commitment, more patients turn to Adena Health than any other health care provider in our region. Adena is committed to providing a foundation of care of the highest quality in a safe and healing patient centered environment. This results in proven best practices and processes that deliver trusted patient outcomes.

Certifications

**Advanced Total Hip and
Total Knee Replacement**



Advanced Perinatal Care

**Advanced Primary
Stroke Center**



Advanced Spine Surgery

Shoulder Replacement





Accreditations include:

- The Joint Commission – Adena Regional Medical Center, Adena Fayette Medical Center, Adena Greenfield Medical Center, and Adena Pike Medical Center,
- National Committee for Quality Assurance Credentialing Accreditation
- Commission for the Accreditation of Rehabilitation Facilities – Adena Greenfield Medical Center, specialties in amputee and stroke
- Community Cancer Center by the American College of Surgeons Commission on Cancer
- American Academy of Sleep Medicine
- American College of Radiology
- College of American Pathologists – Clinical Laboratory Accreditation
- Intersocietal Accreditation Commission – Nuclear Cardiology, Vascular and Echocardiology
- Accreditation Commission for Health
- Food and Drug Administration – Adena Regional Medical Center Mammography
- Ohio State Medical Association
- American College of Graduate Medical Education

Teaching tomorrow's healers

As part of our commitment to ensuring access to high-quality health care in and around our service area, Adena Health proudly offers four highly accredited residency programs in family medicine, internal medicine, psychiatry, and pharmacy, as well as a sports medicine fellowship program. These programs are dedicated to educating future providers in a socially responsible and culturally appropriate way and offer direct experience managing the unique challenges of rural health care. They also help to develop a pipeline of talent that meets the needs of the communities we serve.



In 2024, Adena Health launched its journey to be a high reliable organization (HRO) following the proven model driven by Press Ganey. Adena's goal is zero preventable harm. This is achieved through focused work on enhancing our systems and improve outcomes for our patients and caregivers.

With a HRO, safety is the top priority in every decision made. The origins of HROs can be found in the nuclear, airline, and transportation industries – industries in which constant attention to high reliability ensures safety. As health systems across the country saw the impact of the HRO approach in those industries, they began adapting those principles to fit within health care.



Community support

Our commitment to our region goes beyond patient care. Adena Health understands the importance of supporting the health and well-being of our neighbors, tackling some of the biggest challenges, including access to care, social disparities, and disease prevalence. These initiatives also include financial assistance, covering the cost of care for those who are underinsured, health education programs, subsidized health services, community outreach and collaboration, public health advocacy, and so much more. Annually, Adena invests more than \$1 million in community health funding.

Some of the areas we're most proud of:

- **Partnerships with areas schools:**

We're proud of how our partnerships with area school districts continue to grow to support student and staff health and wellness. In 2022, Adena made a 10-year \$18.2 million commitment to 13 area school districts to provide additional financial support, resources, and services to advance student and staff health.

- **School-based health:**

Adena has been caring for local student-athletes for more than two decades by providing free athletic training services, sports physicals, and educational opportunities through our partnership schools. Our commitment has grown to include on-site primary care at many schools throughout the region. We piloted this through a mobile health clinic in 2023, which served more than 1,270 students and staff in 2024. These efforts are expanding in 2025 to include five on-site clinics thanks to the Governor's Appalachian Community Grant Program and our partnerships with the Appalachian Children Coalition and Nationwide Children's Hospital.

- **Partnerships creating healthier communities:**

Whether it's programs to provide access to fresh and healthy food or incentivizing students to read in the summer, we're proud to work alongside partner organizations to create healthier communities. One of those partnerships includes area YMCAs where we offer the long-standing Walk with a Doc program, as well as programs targeted to help patients manage chronic conditions or prepare for surgery – at no cost to any of the patients we refer.

- **Supporting future health care providers:**

The Adena Health Foundation's Hope for our Future program annually awards scholarships to students planning to pursue careers in disciplines connected with health care. This program is possible through fundraising efforts from both the foundation and the Adena Volunteer Advisory Council, and is offered to graduating high school seniors from Adena's nine-county service area.



Financial strength

Defying national trends of non-profit health systems and hospitals in recent years, Adena Health continued in 2024 to reaffirm its “A” rating and financial stability from two national credit rating agencies. This strong position enhances our ability to execute on our strategic plans and improve our operating margin allowing the system to focus on the care and services that will meet our community needs.

- **Through redesigned care and improved operational efficiencies Adena saved nearly \$10M in 2024**
- **Adena ended 2024 with nearly \$1B in net assets with revenues totaling \$700M**



Awards and recognitions

Adena Health and our providers and caregivers have a long history of being recognized by national and state-level organizations, a testament to our skills, expertise and compassion, as well as our deep commitment to the patients and communities we serve.

- **Healthgrades Pulmonary Care Excellence Award (2025)**
- **Gallagher Best-in-Class Employer (2024)**
- **Healthgrades America’s 100 Best Hospitals for Pulmonary Care Award (2024, 2023)**

- **Ohio University Outstanding Community Partner Award** (2024)
- **CHIME Digital Health Most Wired Award** (2024, 2023, 2022, 2021)
- **Lifeline of Ohio Champions of Hope Award** (2024, 2023, 2022)
- **American Heart Association awards: Heart Failure Bronze Quality Achievement Award, Stroke Gold Plus Quality Achievement Award, Stroke Honor Roll Elite Award, and Type 2 Diabetes Honor Roll Award** (2024)
- **Forbes Magazine list of Best-In-State Employers** (2023, 2022, 2021)
- **Healthgrades America's 100 Best Hospitals Award** (2023)
- **Newsweek Best Maternity Hospital** (2023, 2022, 2021, 2020)
- **Healthgrades America's 100 Best Hospitals for Critical Care Award** (2023)
- **Healthgrades Stroke Care Excellence Award** (2023)
- **Healthgrades America's 250 Best Hospitals Award** (2023, 2022, 2021, 2020)
- **Newsweek Top 100 of America's Most Loved Workplaces** (2022)
- **Foster G. McGaw Prize finalist for excellence in community service** (2022)
- **Five-Star Hospital by the Centers for Medicare and Medicaid Services** (2022, 2021)
- **Leapfrog Group/Money Magazine's list of Best Maternity Care Hospitals** (2022)
- **The Leapfrog Group Top Rural Hospitals** (2021)
- **Gallup Exceptional Workplace** (2020)
- **Top Home Health Agency by HomeCare Elite** (2020)



Care on the move

In 2025, Adena launched its own EMS transport service creating jobs, expanding access to care, enhancing patient experience, and improving operational efficiencies.

Adena.org
740-779-7500

